

TaskMaster case study - warringtonfire



warringtonfire were driven by two issues:

‘We want to be able to track costs and progress against jobs.’

‘We need something that not only manages jobs, but is also integrated into the costs and accounting side, so that we can measure work in progress and know when to bill’

Greystone built **TaskMaster** with these two goals in mind and have subsequently built in additional features, as they were required.

warringtonfire needed a system that could manage small standard tasks with uniform stages and costs. These are now automatically generated from job templates, allowing fast and accurate quotations to be given to customers. If the customer wants a more complicated, bespoke or amended test, then this too is easily accommodated. Costs and tasks can be added to any stage of the project, with the additional work being allocated to defined areas to help with job planning.

warringtonfire was also segmented into a series of separate companies, so **TaskMaster** was configured to allow for individual lines of authority, access, security and reporting. Central reports can be generated so that at any time senior management can have an effective overview of the whole business.

Timesheet based work was a further challenge. A simple and controlled process was put in place to allow the automatic generation of timesheets by individual consultants, already populated with the correct jobs and projects. For the first time, warringtonfire were able to get a true picture of how time was being spent and the identity of their most profitable customers.

Work in progress (WIP) was also a cause for concern. As projects had scope changes there was always a fear that costs were being lost, or that large amounts of WIP were building up. With **TaskMaster**, the WIP levels could be constantly monitored and interim invoices raised on major projects, helping significantly with cash flow within the company.

Getting the most out of their system was important to warringtonfire. To help with this we both invested time and money to run a comprehensive seminar for all users to refresh their knowledge and collate development needs for the future. ‘Partnership’ is an overused word in business. However if ever there was an example of good IT partnering, this is an excellent case study.

To learn more about warringtonfire, you can view their website at <http://www.warringtonfire.net/>



The Customer:

warringtonfire, Holmesfield Road,
Warrington, Cheshire WA1 2DS.

Core Business:

warringtonfire are a fire test and fire consultancy laboratory with a worldwide customer base and reputation. They undertake a wide variety of tests for customers, which vary from bespoke to standard BS certification.